



SITE VISIT REPORT

Provider: The Poverello Center, Inc.
2056 N. Dixie Highway
Wilton Manors, FL 33305

Date and Time of Visit: January 13, 2023 – 10:00 a.m.

Provider Staff Present: Brad Barnes, James Stevenson

Site Location/Conditions: Facilities were clean, organized and conducive to services provided. Food storage areas were particularly well organized and there was sufficient storage for cold and frozen products.

Activities/Services Observed: The writer observed food pick by clients. The agency also provides pick-up via Curbside Pickup. Participants text the agency with their client number and parking spot upon arrival and food is brought out to their car and placed in the trunk. Staff and volunteers seemed to work well together to accomplish the mission.

Quality of Service Delivery: Staff members and volunteers observed were very organized and worked well together to accomplish the task at hand. They seemed dedicated to the work and enthusiastic about the program. Client and staff/volunteer interaction was caring, kind and courteous. In addition to in-person services, the agency also provides delivery services through a partnership with DoorDash at their Wilton Manors location as well as two satellite locations in Hollywood and Pompano Beach to 60-80 clients per week.

Technical Assistance Provided: No technical assistance was required at the site visit; however, the agency is in need of a new commercial stove. This stove is used to provide meals to seniors and volunteers in need, which is a critical component to the issue of senior isolation.

Response to Technical Assistance: Staff asked Poverello to provide information to replace the stove, including dollars already raised and cost of remainder.

Reporting: Current reporting requirements are met by Poverello.

Additional Comments: Poverello continues to enhance and improve their food distribution program by expanding their food deliveries to other locations in the Broward County. They have also expanded services to include veteran's and the homeless population, as they've been seeing a rise in need.

Sr. Program Officer
Financial Stability & Community Partnerships

1/13/2023

Date